Subject: Insights & Recommendations for PhoneNow

Hi Janet,

I've reviewed the data and found three key areas for improvement:

-Increase tech support for Fiber optic customers by 0.5.

-Boost sales of 1 and 2-year contracts by 5% each.

-Implement a 5% yearly increase in automatic payments.

These changes could enhance customer satisfaction and retention. Let's discuss further.

Best Regards,

Shakti Singh